# **Community Engagement Policy**



### 1. Purpose

The purpose of this policy defines Clean TeQ Water Limited's and its subsidiaries ("Clean TeQ Water") principles guiding our interactions with communities affected by our projects and operations.

#### 2. Scope

This policy applies to all Clean TeQ Water employees and the Board, including contractors and consultants acting on behalf of the company.

#### 3. Definitions

Recal	Definition
Community	Local people, businesses and representative organisations affected
	by, or who can affect, Clean TeQ Water's business.
Contractor	A business under contract to Clean TeQ Water to deliver goods or
	services.
Employee	A direct employee of Clean TeQ Water.
Social licence to	A level of community acceptance that allows Clean TeQ Water to
operate	operate unhindered.
Sub-contractor	A business under contract to a Clean TeQ Water contractor to
	deliver goods or services.

### 4. Policy Content

### 4.1 Values

Clean TeQ Water is a values-driven company whose vision is to provide innovative solutions to the world's most challenging water treatment problems.

We collaborate with the communities in which we work. We take ownership and focus on what we can do ourselves and innovate to ensure a successful project outcome.

### 4.2 Behaviours

Our social licence to operate is directly linked to our people's behaviours in the community in which we live and work. Communities' perception of Clean TeQ Water is the sum of their individual experiences of our people.

Everyone working on Clean TeQ Water projects is expected to protect our social licence to operate by living Clean TeQ Water's values, following the Code of Conduct and behaving respectfully.

#### 4.3 Engagement

Clean TeQ Water actively interacts with the communities we work in to leverage our combined capabilities and create mutually beneficial outcomes.

Our intention is to work together and engage with communities to achieve long-term shared value.

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### 4.4 Communication

Clean TeQ Water communicates with respect and works hard to listen to the communities which we work in and achieve constructive dialogue.

We use a range of communication methods to deliver consistent and timely information. Information about our projects is shared using clear language.

We hold ourselves accountable for delivery of our commitments to our communities.

## 4.5 Local Indigenous Communities

Clean TeQ Water acknowledges the traditional owners of the land in all areas in which we operate, and pay respects to their Elders past, present and emerging and extend this to all Aboriginal and Torres Strait Islander people.

We are committed to genuine local community engagement and working in partnership with organisations representing indigenous people to improve socio-economic outcomes.

## **4.6 Dispute Resolution**

Clean TeQ Water responds quickly to community dissatisfaction. We aim to resolve complaints at the lowest level, as quickly as possible and to deliver long term resolutions.